

Edustaff

HIGHER ED  
SUCCESS  
STORY



## Top-Notch Solutions for Jackson College



### LOCATION

- Jackson, Michigan
- Other locations: Hillsdale & Lenawee
  - Serving 7,342 Students

### PREVIOUS PROVIDER

Internal HR Department

### SCOPE OF WORK

- Partnered with Edustaff in 2014.
- Providing adjunct professors, coaches, food service, librarians, and security.
- Adjunct Professors - 295\*
- Part-time Staff - 27\*

\*Paid by Edustaff

Upon partnering with Edustaff in 2014, Jackson College and their adjunct instructors paid into the State of Michigan's retirement system which had a 10-year vesting requirement which made it very unlikely adjuncts would qualify for a pension from the system. By moving their adjuncts to Edustaff the college was able to save money and provide an increase in compensation.

The transition to partner with Edustaff had a very short timeline. The staff at Edustaff were key in making the transition as smooth as possible. They were always available to answer questions and support our adjuncts.



[edustaff.org](http://edustaff.org)

"Jackson College has had a fantastic experience with Edustaff's exceptional customer service! Their team consistently goes above and beyond to meet our needs, addressing all requests promptly and efficiently.

The Edustaff team is professional, friendly, and incredibly knowledgeable, always responding to our questions with patience and care. What truly sets them apart is their unwavering commitment to customer satisfaction. It's rare to find a company that genuinely values its clients, but Edustaff exceeds all of our expectations.

We highly recommend Edustaff to anyone seeking outstanding service!"

**Joyce Dunbar**  
Director of Human Resources  
Jackson College

Edustaff's payroll process is seamless and transparent. Jackson submits an excel document and Edustaff issues an invoice bi-weekly for approval. The college is able to make changes, adjustments and additions with no extra costs. The onboarding process is also very efficient. Jackson submits new employees for hire on a submission portal and the Edustaff Account Manager makes contact within 24 hours on next steps.



"We are very pleased with our partnership with Edustaff and look forward to continuing for many years."

**Diane Fenby**  
Director of Compliance/Deputy Title IX Coordinator